

RESPONSES TO QUESTIONS RECEIVED FOR TRANSIT PLANNING SOFTWARE PROPOSALS

The following questions/responses have been received to date:

1. Can companies from outside the USA propose on this project?

Yes, international companies can propose.

2. Is there a need to come to Knoxville for meetings?

No, there will be no pre-proposal meetings. See question #3 for the additional comments.

3. Can the tasks outlined in the RFP be performed outside USA?

There is no requirement that the company come to Knoxville, Tennessee. However, it will be very important for the proposal to clearly layout how the company plans on conducting the training and how it will be responsive to solving issues, communications, and technical problems. By example, training can be proposed to be done online, but the company should tell us how they plan on accomplishing this and what other types of experience they have in conducting training from remote locations. Issues related to being responsive to technical issues might include differences in time (zones), in that, is your company's representatives available during the business hours (USA/EST) in Knoxville, Tennessee? These types of locational issues and how your company plans on overcoming them should be clearly explained in the proposal.

4. Can we submit the proposals via email?

Yes, you can submit proposals via e-mail.

5. Can proposals be submitted only as a digital/electronic format? Can proposals be submitted as an email attachment?

Yes, despite that the RFP states hard copies must be submitted, we have decided to allow proposals to be submitted in digital/electronic format (if that is your preference). And, proposals can be submitted as an email attachment.

6. Please confirm who the proposals should be submitted to:

Please submit the proposals to Doug Burton at doug.burton@knoxmpc.org. Be sure to put Attention: Proposal (Transit Planning Software As A Service) in the subject of the e-mail.